

Health Cluster Coordination Training



14-18 August 2023

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Nagarkot

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Supported by : WHO-Nepal

Background

In the Constitution of Nepal, 2072, natural and non-natural disaster preparedness, rescue and relief and recovery work is listed in the list of common rights of the Federal and Provincial government.

For effective humanitarian emergency response, Nepal government has been working with the spirit of the cluster concept as mentioned in the National Strategy for Disaster Risk Management (NSDRM 2009). In addition to this, the Ministry of Health and Population has been using this concept for effective coordination in health emergencies caused by various disasters and has been carrying out effective actions in a timely and coordinated manner. Therefore, Ministry of Health and Population (MoHP) decided to conduct “Health Cluster Coordination Training” with technical support of WHO as per secretariat decision dated 2080/04/25.



**HEALTH
CLUSTER**



THE PROCESS

Training of Trainers; Day 0 : 14th August 2023

The facilitators of the training underwent “Training of Trainers” (TOT) on day Zero (0) of the training. The Experts or Master Trainers facilitated the TOT where three National Facilitators who were the participants from the regional Health Cluster Training of SEARO and previously not involved in facilitation of any health cluster training were introduced with the training methodology and materials.

TOT session focused on introduction of the training modalities and its content and processes to support the effective delivery and efficient learning.

Training (Day 1 – Day 4); August 15-18, 2023

Following the TOT, the training of participants from the national and subnational level for 4 days duration started on 15th August 2023. The training was conducted by 3 International Experts and 5 National Expert facilitators.

The training was conducted with mixed modality of learning i.e., presentations, discussions, and simulations. The simulations started after the overview and guidance presented by the facilitators. The simulation exercise was performed in three groups.

Meet and greet with participants; 14th August 2023; 1800 Hrs.

The "Meet and Greet" session, attended by participants and facilitators, took place at the hotel premises. This informal gathering provided an opportunity for everyone to connect and get to know each other. The event started with a casual meeting where participants and facilitators exchanged greetings and engaged in a brief introduction.

The "Meet and Greet" session lasted for approximately 60 minutes, allowing ample time for interactions and conversations. To enhance the experience, High Tea was also served. Participants and facilitators enjoyed a variety of refreshments while engaging in meaningful conversations.







According to WHO, each year approximately 3.2 million deaths and 32.1 million disability-adjusted life years (DALYs) are attributable to insufficient physical activity. “The Walk the Talk” Programme is part of WHO’s ambitious goal, known as the Triple Billion targets, to improve the health of billions of people.

Walk the Talk also aims to ensuring healthy lives and promoting well-being for all ages. Walk the talk was a part of this training as well.





“Opening Ceremony”; 15th August 2023

The Health Cluster Coordination Training held in Nagarkot, Nepal on 14-18 August, 2023 commenced with an opening session chaired by Acting Health Secretary **Mr. Tanka Prasad Barakoti**, and in presence of EDCD Director **Dr. Rudra Prasad Marasini**, WHO Health Emergencies Team Lead **Dr. Allison GOCOTANO**, Experts from WHO HQ **Dr. Emma Fitzpatrick**, **Dr. Gillian Marguerite O’ Connell**, Experts from SEARO WHO **Dr. Sugandhika Parera**, Chief of Health Emergency Operation Center **Dr. Samir Kumar Adhikari**, Senior officials of the Ministry of Health and Populations, Department of Health Services, Provincial Health Directorates, and focal points of Provincial Health Emergency Operation Center (PHEOC).



The stage was also shared with National Facilitators : **Dr. Subash Neupane**, **Mr. Madhav Shrestha** and **Mr. Ravi Kanta Mishra**.

Dr. Allison GOCOTANO Team Leader (WHO Health Emergencies) – He congratulated the immense hard work of Ministry of Health and Population and WHO colleagues which made the first ever Global Health Cluster Coordination training possible at National level. Dr. Gocotano informed the participants that Nepal is the first country to conduct the Health Cluster Training at National level, and this would encourage many other nations. He mentioned that the training is one of the stronger learning opportunities organized by WHO and will be intensive week. He acknowledged that this is not the new term for Nepal, as Nepal being disaster prone country, and everyone is familiar with the response procedure during the humanitarian response. However, the training would add value in terms of understanding the core values of Health Cluster, its activation, conduction, and its deactivation. By participating in the training, individuals will be equipped with the knowledge and skills necessary to effectively contribute to the Health Cluster's initiatives. They will learn about the importance of collaboration, coordination, and communication within the organization, as well as the role of various stakeholders in achieving the Health Cluster's goals.

Furthermore, the training program aims to create a supportive and engaging learning environment. Participants will have the opportunity to engage in interactive discussions, practical exercises, and case studies, enabling them to apply their knowledge in real-world scenarios.

In conclusion, Dr. Gocotano expressed his congratulations to the participants for their commitment to the training program. He emphasized the importance of the next four intense days, which will undoubtedly be filled with both learning and enjoyment. With the acquired knowledge and skills, participants will be well-prepared to make significant contributions to the Health Cluster's mission and improve the overall well-being of the community.

Dr Sugandhika Parera Programme Area Manager (Emergency Operations) - She expressed her pleasure to get an opportunity to travel Nepal. This being the third time in one year, which makes her feel like home. She also congratulated Ministry of Health and Poupulation (MoHP) for conducting this valuable training. On behalf of Regional Director “ Dr. Poonam Khetrapal Singh” and Regional Emergency Director “ Dr. Edwin Ceniza Salvador” she conveyed greetings to organizers and participants. She emphasized that for SEARO WHO, this is a landmark and very important occasions as this is a critical in escalating the emergency response capacity of the country. She shared her experience regarding Health Cluster activation in 2008 in Sri Lanka where she was asked to lead the Health Cluster Coordination (HCC). She remembers that if she had an official training on HCC by then, then she could have done wonderful. Thus, she emphasized that this national training would have impact beyond the boarder.

Dr. Emma Fitzpatrick Technical Officer • HQ/WRE/HEI/GHC – She congratulated Nepal for being able to conduct the first National level Health cluster coordination training. The participation from all levels of government is a strong reflection of the coordination in Nepal. She also appreciated the presence of additional secretary at the event which is a boost for the facilitators. She requested participants to utilize the learning opportunity and enjoy the upcoming four days.

Dr Tanka Psd. Barakoti Act. Health Secretary, MoHP – Dr Barakoti expressed his immense pleasure to be the part of the opening ceremony and congratulated MoHP and WHO Nepal to be able to bring such an important training to Nepal. He believed that the rigorous four days would definitely add significantly to collective knowledge and understanding. He then highlighted the vision of Global Health Cluster that is to save lives and promote dignity in humanitarian and public health emergencies. He added that this training will play a vital role in strengthening the coordination and effectiveness of health responses in emergency situations. Dr Barakoti expressed his high hope in participants for better understanding the principles of health coordination and utilizing these understanding for better preparedness and response to disasters and public health emergencies.



Group Picture following Opening Ceremony

"Pre-Test"

Number of Questions	Highest Score	Lowest Score	Avg. Score
20	18	7	12.76 (63.84%)

The pre-test quiz was conducted before the training session started on day 1. The quiz included 20 questions covering different aspects of the health cluster Coordination. Participants were allowed to be anonymous, and they could reply to the online questions with multiple choice answers.

Total of 24 responses were collected out of which the average score was 18.86 (63.84%).

"Technical Session 15-18 August 2023"

The technical session was conducted with two modalities i.e., presentations and simulations. The presentations on following topics were conducted by the facilitators : **Dr. Emma Fitzpatrick, Dr. Allison Gocotano, Dr. Gillian Marguerite O' Connell and Dr. Sugandhika Parera.**

Topics:

1. Health Cluster overview
2. Health Cluster Structure and Deliverables
3. Introduction to SIMEX and Calian Platform

Additional Session on PRSEAH : Preventing and responding to sexual exploitation, abuse and harassment was conducted by **Ms. Srijana Tuladhar** (NPO, WHO).

Following, the presentations on above topics; the participants were divided in to three groups. Each group constituted participation from all levels of government.

The simulation exercise was conducted in three groups to access and strengthen the coordination among health cluster during the public health emergencies.

Exercise Control Room

An Exercise control room was set up in a separate space from where the exercise was managed by the facilitators and experts. From the control room, injects were delivered to each group and their simulated response was monitored through "Calian Platform".

A master scenario, "Cyclone – Savannah leaving devastating loss of life and large-scale destruction of assets and infrastructure in East of Namuna" was created and multiple injects were supplemented to the group. Time and

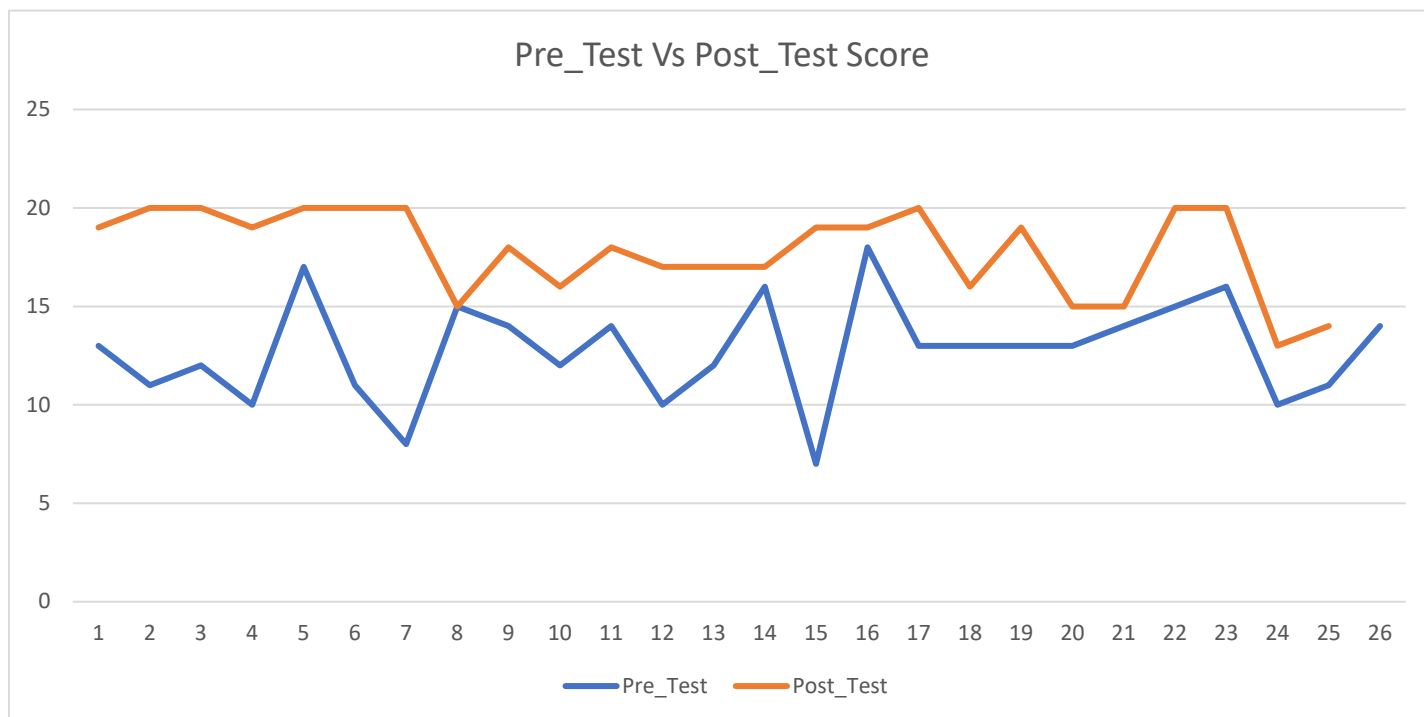
again were further supplemented by tentative injury/casualty calculation and distributions with current updates of Namuna country.

Throughout the next 3 days, the simulation responses were monitored, feedbacks given, discussed and then simulated meetings, briefs were conducted. The three days simulation exercise were divided into different phases of the disaster and were given injects as below:

SN	Scenario Time	Expected Simulated Response
1	3 days before Cyclone	Disaster Readiness Plan
2	Day 2 after impact	Initial Establishment of National Health Cluster. Needs assessment and analysis phase.
3	Day 4 after impact	Establishing and scaling up the health cluster at sub-national level, adjusting needs assessment and analysis activities, and leading into strategic response planning.
4	Day 12 after impact	When outbreak strikes
5	6 weeks after impact	Resource Mobilization phase, leading into implementation and monitoring activities.

"Post-Test"

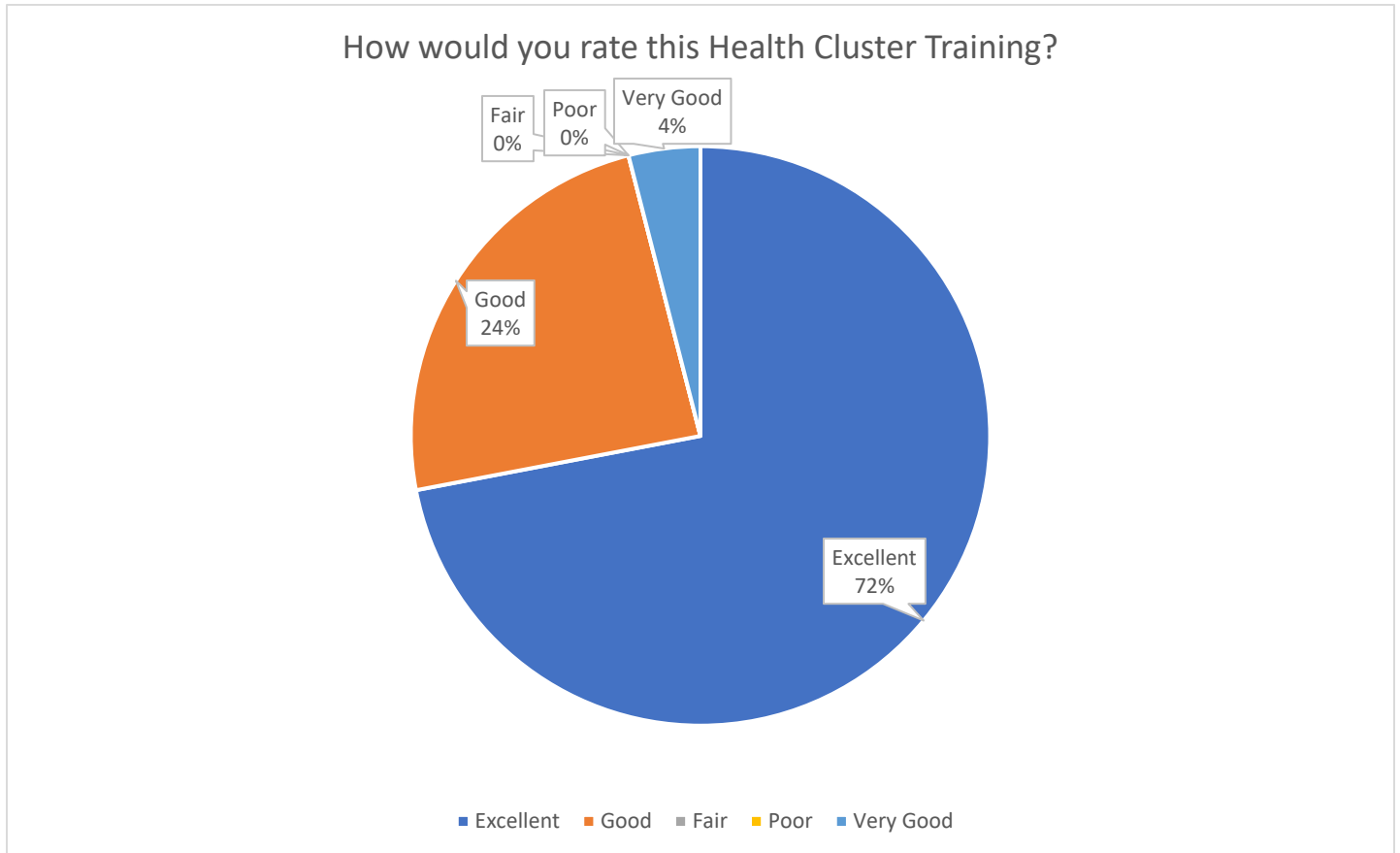
Number of Questions	Highest Score	Lowest Score	Avg. Score
20	20	13	17.84 (89.20%)



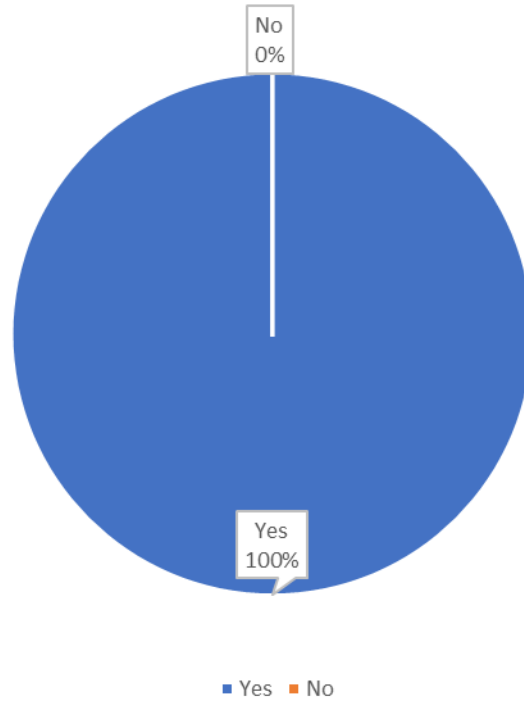
"Participant Feedback"

The participant feedback was collected every day on different sessions and final evaluation of the training was done on Day 4 of the training.

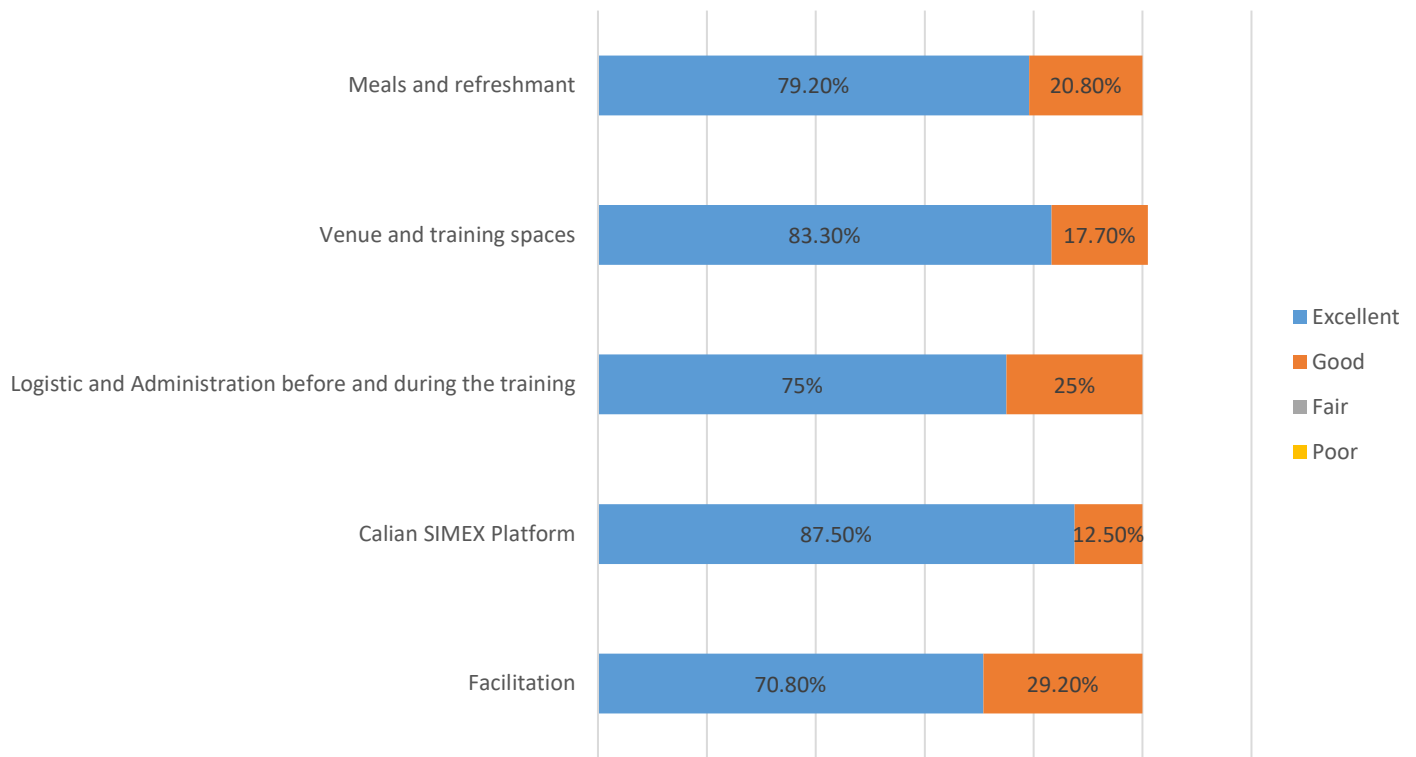
The final feedback of the event is mentioned below:



would you reccomend this training to other colleagues?



How would you rate each of the following?



“Certificate Distribution and Closing Ceremony”

All the participants were awarded with the certificate of Completion of the training and Facilitators were awarded with Certificate of Appreciation.







Participants and Facilitators of Health Cluster Coordination Training – Nepal; 2023

“List of Participants”

SN	Name	Designation	Email
1	Mr Upendra Dhungana	ECD	udhungana@gmail.com
2	Ms Sheela Shrestha	Senior Health Education Administrator, NHEICC	sheelastha7@gmail.com
3	Hemraj Neupane	MoHP	rajneupane811@gmail.com
4	Dr Rajeev Kumar Jha	PHD Director, Madhesh Province	rajeevjha_mbbs@yahoo.com
5	Dr Satish Kumar Sah	PHEOC focal point, Madhesh Province	satishsah550@gmail.com
6	Mr. Dinesh Rupakheti	Public Health Administrator, PHD Bagmati Province	rupakhetid.gov.np@gmail.com
7	Dr Rabin Bhusal	PHEOC focal point, Bagmati Province	drrabinbhusal@gmail.com
8	Mr Nabaraj Sharma	Health Directorate, Gandaki Province	ns18dec71@gmail.com
9	Dr Narayan Shrestha	PHEOC focal point, Gandaki Province	ns18dec71@gmail.com
10	Dr Binod Kumar Giri	PHD Director, Lumbini Province	giribinodkumar11@gmail.com
11	Dr Pushpa Raj Poudel	PHEOC focal point, Lumbini Province	drprpoudel@gmail.com
12	Dr Rabin Khadka	PHD Director, Karnali Province	dockhadkarabin6000@gmail.com
13	Mr Shyam Lal Acharya	PHEOC focal point, Karnali Province	shyamacharya65@gmail.com
14	Dr Jagadish Joshi	PHD Director, Sudurpaschim Province	drjoshijagadish@gmail.com
15	Dr Hemraj Joshi	PHEOC focal point, Sudurpaschim Province	hemraj.vca@gmail.com ; hemrak.vca@gmail.com
16	Ms Abhilasha Gurung	UNICEF	agurung@unicef.org
17	Ms Rekha Bhatta	Emergency Health Officer, Red Cross Society	rekhou@gmail.com
18	Mr Deepesh Sthapit	National Professional Officer (Health Information)	sthapitd@who.int
19	Dr Gaurav Devkota	Field Medical Officer, HEOC	devkotag@who.int
20	Dr Bigyan Prajapati	Health Emergency Officer, WHO CO	prajapatib@who.int
21	Dr Rajeeb Lalchan	FMO, PHEOC, Gandaki Province	lalchanr@who.int
22	Dr Amit Kumar Singh	Health Emergency Officer, WHO CO	amsingh@who.int
23	Dr Anant Nepal	Health Emergency Officer, WHO CO	nepala@who.int
24	Dr Shrijana Singh	Hospital Preparedness Officer, WHO	singhshr@who.int

“List of Facilitators”

SN	Name	Designation	Email
1	Emma FITZPATRICK	Technical Officer, HQ/WRE/HEI/GHC	fitzpatricke@who.int
2	Corentin PIROUX	Technical Officer, HQ/HEO/LCD	pirouxc@who.int
3	Wagawatta Liyanage Sugandhika Padmini Parera	Programme Area Manager (Emergency Operations)	pereras@who.int
4	Gillian Marguerite O’ Connell	Consultant	gillianoconnell246@gmail.com
5	Samir Kumar Adhikari	Chief, HEOC, Ministry of Health and Population	adhikarispk@gmail.com
6	Ravikanta Mishra	Senior Public Health Officer, Policy Planning and monitoring Division, MoHP	ravimishramohp@gmail.com
7	Madhav Shrestha	Health Education Administrator, National Health Training Center	madhavshrestha95@gmail.com
8	Allison Gocotano	Team Leader (WHO Health Emergencies) • SE/ACO/NEP	gocotanoa@who.int
9	Subash Neupane	NPO (Project and Partnerships Management) • SE/ACO/NEP	neupanesub@who.int

HEALTH CLUSTER COORDINATION TRAINING

Simulation of Natural Disaster with Outbreak

14–18 August 2023

Nepal

Day 0 Facilitation Team Only

Training of Trainers; 14 August, Monday

Time	Topic	Facilitators
0900-0915	Opening and Introductions	
0915 - 1015	Essentials of effective facilitation	
1015 - 1030	Tea Break	
1030 - 1200	Essentials of effective facilitation Cont.	
1200 - 1300	Lunch	
1300 - 1430	Calian Platform familiarization	
1430 - 1445	Tea Break	
1445 - 1700	Role of the Facilitators in this SIMEX including observers and final debrief	
1800 - 1900	Meet and Greet Participants	
1900	Dinner	

HEALTH CLUSTER COORDINATION TRAINING

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14–18 August 2023
Nepal

Participants Agenda

Day 1

Tuesday 15 August; Day 1 of SIMEX Programme		
Time	Topic	Facilitators
“Walk the Talk” at 0630 Hrs.		
0800 - 0830	Facilitation team meeting	
0830 - 0900	Breakfast	
0900 – 0930	Official Opening	
0930 - 1000	Introductions - Housekeeping	
1000 - 1030	Self-Assessment and Pre-quiz	
1030 - 1045	Tea Break	
1045 - 1215	Health Cluster Overview	
1215 – 1300	Lunch	
1300 – 1345	Health Cluster Structure and deliverables	
1345 – 1430	PRSEAH: Preventing and Responding to Sexual Exploitation, Abuse and Harassment	
1430 – 1500	Tea Break	
1500 - 1530	Introduction to the SIMEX and Calian platform	
1530 - 1630	Exercise briefing for Participants	
1630 - 1700	Daily feedback and evaluation	
1700 – 1730	Allocation to SIMEX groups – <i>First Task</i>	
1730 – 1800	Facilitation Team Meeting	

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Participants Agenda

Day 2

Wednesday 16 August; Day 2 of SIMEX Programme		
Real Time	Scenario Time	Emergency Phase
0800 - 0830	Facilitation Team meeting	
0830 – 0900	Breakfast	
0900 - 0945	Start and daily learning objectives	
0945 – 1215	<u>3 days Before</u> Disaster	Disaster Readiness Plan
1215 - 1300	Lunch	
1300 - 1500	<u>Day 2 after</u> impact	Initial Establishment of National Health Cluster Needs Assessment and Analysis Phase
1500 - 1515	Tea Break	
1515 – 1700	<u>Day 4 after</u> impact	Establishing and scaling up the Health Cluster at sub-national level, adjusting Needs Assessment and Analysis activities, and leading into strategic response Planning
1700 – 1730	Daily Feedback and Evaluation	
1730 – 1800	Facilitation Team Meeting	

HEALTH CLUSTER COORDINATION TRAINING

Simulation of Natural Disaster with Outbreak

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Nepal

Participants Agenda

Day 3

Thursday 17 August; Day 3 of SIMEX Programme

Real Time	Scenario Time	Emergency Phase
0800 - 0830	Facilitation Team Meeting	
0830 - 0900	Breakfast	
0900 - 0945	Start and daily learning objectives	
0945 - 1315	Day 4 After Impact – <i>Continuation</i>	When Outbreak Strikes
	Day 12 After impact	
1315 – 1400	Lunch	
1400 - 1700	6 weeks After Impact	Resource Mobilization Phase, leading into Implementation and Monitoring Activities
1700 – 1730	Daily Feedback and Evaluation	
1730 – 1800	Facilitators Team Meeting	

#Working Tea Breaks : 1130 Hrs. and 1500 Hrs.

HEALTH CLUSTER COORDINATION TRAINING

Simulation of Natural Disaster with Outbreak

15–18 August 2023

Nepal

Participants Agenda

Day 4

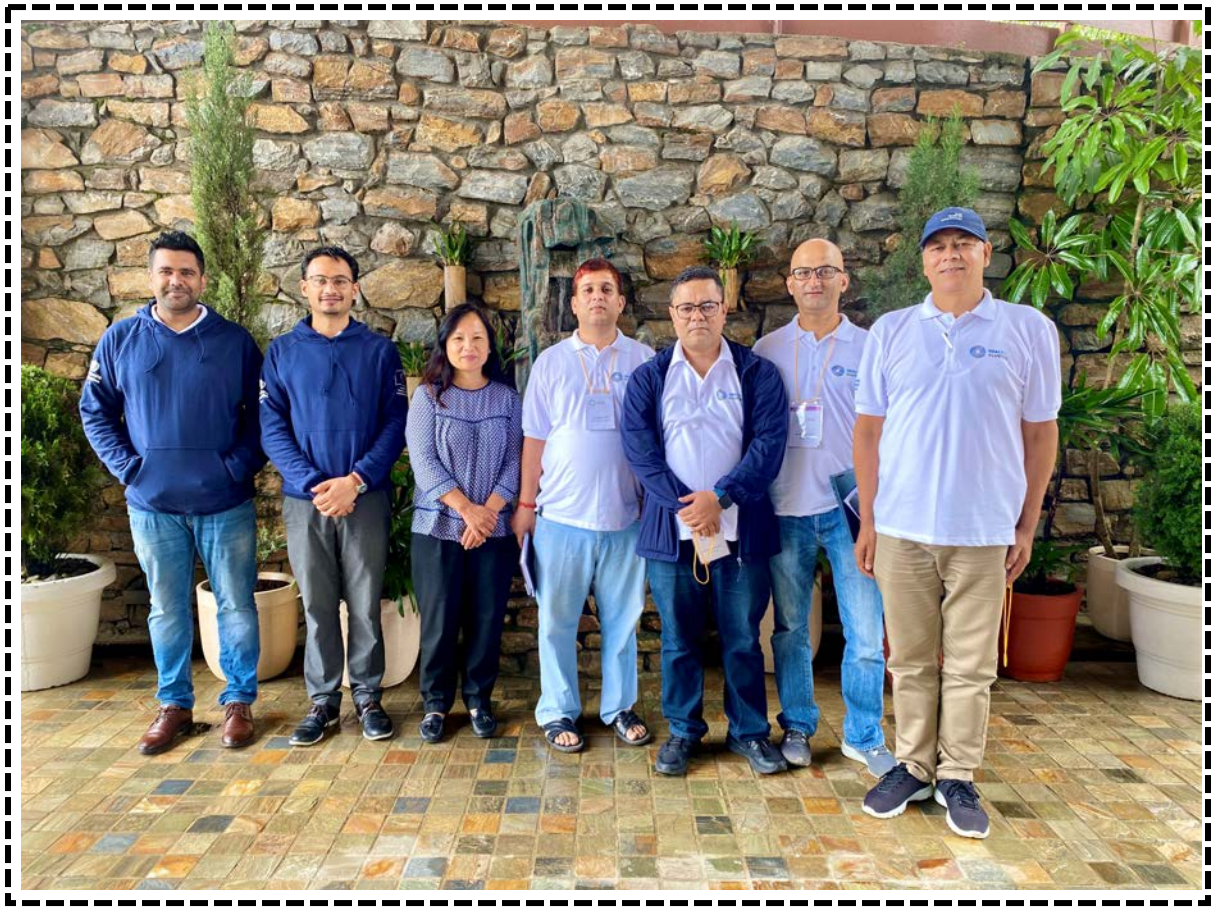
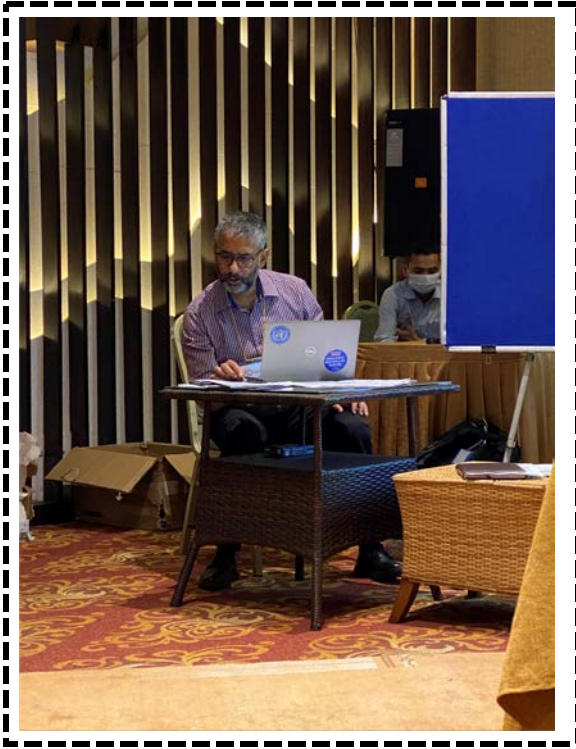
Friday 18 August; Day 4 of SIMEX Programme

Time	Topic	Facilitators
0800 – 0830	Facilitation Team Meeting	
	Breakfast	
0830 - 0845	Start and daily learning objectives	
0845 – 1200	Final SIMEX Activity – Co Chair a final Health Cluster Meeting	
12.00	End of SIMEX	
1200 – 1300	Post Exercise and final debrief	
1300 - 1345	Lunch	
1345 - 1415	Action Planning, self-assessment, and post-quiz	
1415 – 1445	Certificate Distributions	
	Official Closing Ceremony	
1445 - 1500	Final feedback and Evaluation	
1500	End with Tea Break	
1500 - 1530	Facilitation Team Meeting	

"Pictures"













The End